

WARRANTY & NON-OBSOLESCENCE

At Gebesa we back our products with a comprehensive warranty plan that guarantees against defects in materials and workmanship. Gebesa will repair or replace furniture under warranty program at no charge to the dealer or end user. Replacement parts are shipped within one week of notification. Gebesa will also honor a 10-year non-obsolence commitment.

PRODUCTS - WARRANTY PERIOD

METAL PRODUCTS

- Filing: 10 years
- Desks: 10 years
- Storage: 5 years
- Lockers: 5 years
- Shelving: 5 years
- High-Density Filing: 10 years

HEIGHT - ADJUSTABLE TABLES

- Electrical: 5 years electrical
- Frame: 10 years
- Tops: Refer to laminate warranty

VENEER PRODUCTS

- Furnishing: 10 years

CUSTOM PRODUCTS

- 1 year

LAMINATE PRODUCTS

- LPL: 5 years
- HPL: 10 years
- Membrane-PVC: 5 years

PANEL SYSTEMS

- Structure: 10 years
- Accessories: 10 years
- Fabrics: 3 years

SEATING

Seating is guaranteed from the purchase date for the original purchaser under normal, commercial use defined as a 40-hour workweek for individuals weighing less than 275 lbs.

- Immovable components: 10 years
- Movable components: 5 years
- Fabric: 3 years

WARRANTY IS VOID IF:

- The warranty period has expired.
- The product has been modified or repaired by unauthorized personnel.
- The product has been abused and/or misused, exposed to abnormal force or outside the normal working environment.
- The defect was caused by a natural disaster, such as flood, earthquake, etc.
- The **furniture packed with corner protectors and Polypack** is not reported at the time of unloading with the note "the product will be returned to the factory" written on the receipt invoice.
- Damage to the **furniture packed in a box** is not reported within 15 calendar days.
- The product has been installed by non-certified staff.

Note: Minor variations occur in the wood, leather or other natural materials, which are inherent to its natural origins. This warranty does not apply to rental products.

TESTING

ASTM - American Society for Testing and Materials

Gebesa has voluntarily adopted ASTM standards that are consistent in producing products for the office, educational and institutional environments using the appropriate sizes, dimensions, materials, processes and systems.

ANSI/BIFMA - American National Standards Institute / Business & Institutional Furniture Manufacturers Association

Gebesa meets or exceeds all standards and protocols.

ANSI/BIFMA - e3-2014 Furniture Sustainability Standard

Gebesa has voluntarily established performance criteria addressing energy usage in and environmental improvements to its three facilities.

Life Safety code NFPA 101 Life Safety code, section 10.3 Contents and Furnishings

Gebesa's upholstered seating and fabric-covered panels meet the flame propagation performance criteria contained in NFPA 701, Standard Methods of Fire Tests For Flame Propagation of Textiles and Films.

National Electric Code

Gebesa uses electrical devices designed, manufactured, tested, inspected and marked in accordance with rigorous testing and requirements set forth by Underwriters Laboratories (UL).

Byrne Electrical Specialists, Inc. produces all electrical components used in products manufactured by Gebesa.

NESHAP

Title 40, Part 63. Subpart N of Code of Federal Regulations 40 CFR 63 Gebesa subcontracts with a separate chromium electroplating company. Existing electroplating tanks have been in existence since before January 1993. No electrolytic (electrical current) process occurs in the coating tanks.

INTERNATIONAL CERTIFICATIONS

For more information about our products and services or to see a list of dealers, please visit us at gebesa.com/en or call 1-844-2-GEBESA (432372). All rights reserved. All specifications subject to change without notice.

